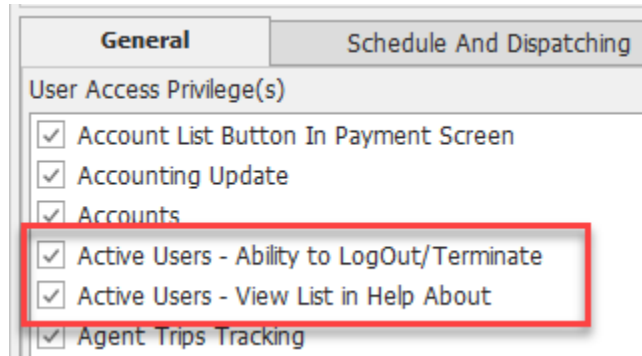


## Tech Tip Tuesday—November 11, 2025

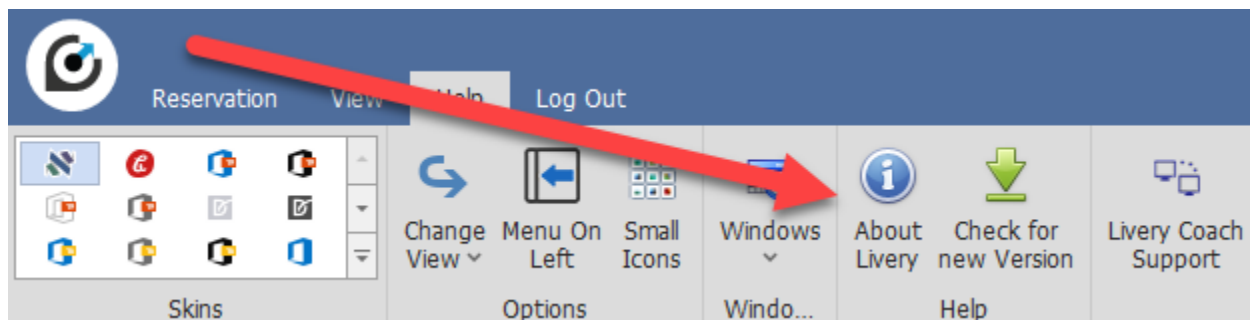
### Seeing who is logged in

Since Livery Coach is licensed by active users, it can be helpful to see exactly who is logged in, and for how long—so if you are getting a “too many users” message, you can see who is logged in, to determine if you really need more licenses or if there is another way to solve the issue. Optionally, you can also ask them to log out, or even boot them out without asking.

Note that you must have the proper settings in security to view the users and/or end their sessions.



If you navigate to Help...About Livery, and then click on the Active Users tab, you will see a list of the users, computer name, when they logged in, and for how long. (Note that the system shows the actual Name from Security, not the UserID.)



About Livery Coach

### Livery Coach Software

Build Version 4.14.6.007  
10/14/2025

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Call (610) 296-7800 for technical support

What's New?		Purchased Features		Active Users (5)	
User Name	Computer Name	Active Date Time	Duration	Terminate/LogOut	Version
David Hirsch	DCH-2022	11/07/2025 14:50	59m		4.14.6.007
Haley	LCS-DELL	11/03/2025 02:12	4d 13h 37m		4.14.7.008
Jim Hemauer	DEREK-DELL	11/04/2025 09:12	3d 6h 37m		4.14.6.007
John	JOHNPEARMAN	11/03/2025 11:17	4d 4h 32m		4.14.7.008
The Chipster	CONFERENCE-2022	11/06/2025 10:44	1d 5h 5m		4.14.7.008

Other than calling the user and asking him/her to log out, there are two other ways to manage users. In security, if you have the option to “LogOut/Terminate Active Users in Help About” then you could log off or terminate a user from your active Livery Coach session.

Simply select the user on your screen and click either Log Out or Terminate.

The Chipster	CONFERENCE-2022	11/06/2025 10:44	1d 5h 7m	4.14.7.008
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Last Refresh Date/Time: [ Nov 07, 2025 15:51:18 ]      Auto Refresh After: 21 second(s)

App Launched Date/Time: [ Nov 07, 2025 14:50 ]

If you Log Off the user, it is more like a request—the user gets a popup where he/she can say yes or no—with the default being Yes. If No is selected, the session will not be logged off.

If you Terminate the user, he/she will get a pop-up on the screen with 60 seconds notice, and then the session will terminate.

Warning

Your Livery Coach session has been requested to logout  
by 'DCH'.  
Your application will logout in 58 second(s)...  
Do you want to logout now?

Yes

No

Warning!!!

Your Livery Coach session has been requested to terminate  
by 'DCH'.  
Your application will be terminated in 60 second(s)...

OK